

TADD RIDGILL

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SUPPLY CHAIN MANAGER

Results-driven supply chain professional skilled in operations management, customer relationship management, process improvement and quality assurance with a track record of reducing costs and optimizing the operational efficiency of multi-billion dollar manufacturers with international clientele. In-depth understanding of complex supply chains backed by the proven ability to deliver profitable process improvements. Analyst able to accurately transform complex datasets into actionable information used to fuel effective strategy and business decisions. Skilled in inventory, budget and staff management. Spearheaded new facility startups: performed functions ranging from initial lease negotiations to employment recruitment and operations startup.

Supply Chain Management • Procurement • Forecasting • Sales and Operations Planning • Demand Planning
Customer Relationship Management • Logistics Staff Management • Production Scheduling
Supplier Management • Inventory Planning and Management • New Product Launch • Negotiation • Budget
Management • New Facility Design • New Facility Startup Operations • Experiment Design • Continuous Process
Improvement • Overhead and Cost Reduction • Quality Assurance • Warehouse Management

PROFESSIONAL EXPERIENCE

MILLIKEN & COMPANY, Spartanburg, South Carolina/LaGrange, Georgia • 2002-2008

International textile manufacturer/research center with \$2.6B in annual revenue.

Business Unit Customer Service/Supply Chain Manager, LaGrange, Georgia (2008-2008)

Business Unit Supply Chain Manager, LaGrange, Georgia (2004-2008)

Orchestrate customer service and supply chain functions encompassing procurement, forecasting, sales and operations planning, logistics and warehousing for a \$30M+ business unit comprised of 8 vertically integrated manufacturing plants. Resolve issues with customer service, deductions, returns/allowances, and orders while collaborating with plant personnel to expedite as necessary. Prioritize order deliveries to meet promised deadlines. Cultivate and strengthen client relationships through continuous communication about product deliveries and orders. Establish and manage part numbers and the Bill of Material for the entire product line. Oversee 12 indirect reports comprised of 7 managers and 5 associates. Manage and maintain ERP systems.

Operational Achievements:

- Cemented a 98% service level with company's largest customer by utilizing Statistical Inventory Modeling in conjunction with Smart Forecasts Enterprise software. Maintained high inventory turns.
- Partnered with the sales and marketing teams to stay abreast of and fully understand customer needs and demand trends. Facilitated the build-out of discontinued SKUs to reduce obsolescence.
- Boosted personal efficiency by 35% by integrating database queries into spreadsheet reports.

Financial Achievements:

- Captured multi-million dollar revenues and generated 9 new product placements after salvaging a previously compromised relationship with a highly profitable customer.
- Lowered premium freight costs by \$80K and late orders by 85% per year through the introduction of a new order entry tracking system.
- Drove \$13K in annual savings through the installation of an automated WIP inventory reporting and tracking system.

Business Supply Chain Specialist, Spartanburg, South Carolina (2003-2004)

Directed 3 distribution centers helmed by 3 managers overseeing 24 warehouse associates. Ensured the receipt and proper storage of all inventory materials. Oversaw proper and timely order processing. Resolved customer issues, including such problems as missed shipments. Fueled the continuous improvement of the overall distribution process, plummeting costs while optimizing shipment accuracy.

Operational/Financial Achievements:

- Merged 2 distribution centers, realizing a \$120K reduction in annual overhead.
- Recouped \$50K in annual expenses by renegotiating pricing structures with third-party logistics companies.
- Escalated customer satisfaction and cut labor costs by \$24K annually through the creation and implementation of standard operating procedures.
- Originated an Information Systems (IS) function, ensuring inventory integrity through cross dock and direct shipping.
- Reduced shipping errors by 67% through the implementation of a new shipping method.

Division Supply Chain Specialist, Spartanburg, South Carolina (2003)

Spearheaded the launch of cross docking and direct shipping to Mexico customers as part of a complete revamping of business processes. Led a project to open a new distribution center in Laredo, Texas, encompassing the lease negotiation, construction, personnel recruitment, storage rack procurement and setup and startup operations.

- Established warehousing, distribution, and transportation functions as part of direct shipping requirements, cutting expenses by 38%.

Supply Chain Intern, Spartanburg, South Carolina (2002)

Assessed supply chain and sales data to identify and craft solutions for inefficiencies. Collaborated with customers to develop strategies to share potential savings through the reengineering of the supply chain. Drafted and presented proposals to senior executives.

- Captured \$750K in supply chain and logistics cost reduction through efficiency improvements.
- Formulated a truck load optimization and freight cost allocation model to facilitate corporate costing functions.

TEMPLE-INLAND INC., West Memphis, Arkansas • 1999-2001

National Fortune 400 conglomerate with \$4.1B in annual revenues.

Continuous Process Improvement Manager (2000-2001)

Continuous Process Improvement Engineer (1999-2000)

Helmed product and process improvement as the manager of up to 3 engineers for a company specializing in paper, corrugated boxes, building products, forestry and commercial and personal banking.

Note: Additional work history includes a position as a **Base Operations Supervisor** for **Vail**. Details upon request.

EDUCATION

Master of Business Administration in Supply Chain and Finance

University of Tennessee, Knoxville, Tennessee

Bachelor of Science in Chemical Engineering

Tennessee Technological University, Cookeville, Tennessee

PROFESSIONAL DEVELOPMENT

Lean Manufacturing Principles • Statistical Inventory Modeling and Forecasting • Dale Carnegie
Seven Habits of Highly Effective People • Continuous Process Improvement Methodologies Training
Leadership School • DuPont Model - Manufacturing for Profitability • Negotiation Skills Seminar
Value Stream Mapping

AFFILIATIONS

American Institute of Chemical Engineers • The Association for Operations Management (APICS) • Memphis World
Trade Club • Council of Supply Chain Management Professionals (CSCMP)

TECHNICAL SKILLS

Microsoft Office • Lotus Notes • SMART Forecaster • BRIO Intelligence Explorer • JMP-IN • FORTRAN 90
Statgraphics • PHStat • AutoCAD • Flowcharter • MapPoint • EXTEND 5 • ESRI
Extensive data modeling experience with Excel, BRIO and Access